

Tuesday
June 07, 1994

Dennis Sanita
Remington Arms Co., Inc.
Ilion, New York 13357

Mr. Sanita:

I'm sending you this letter in regard to the Model 70 270 caliber rifle that I purchased in 1985. The safety failed to operate after only seven shots had been fired from it. I sent it to your company for repairs which were done but not done satisfactorily. The safety is still rough and hard to move at times.

The second problem started later on. When the gun is fired it doesn't go off immediately. Sometimes it fires up to ten seconds later. I again sent it back for repairs but this problem still exists when it is cold out. The explanation your company offered was that it had been improperly lubricated. This is not true because very soon after I got the gun back the same thing happened again, making this weapon unsafe.

I would like a new gun. If the stock is interchangeable, I would like my old one back. If not, one of equal quality, appearance and similar grain. I also would like to be compensated for my expenses from two hunting trips.

The first time I was hunting for bear and could not get the safety off of safe. I lost three hours of hunting because of having to go back to my truck for a different gun. I feel this loss of time may have cost me a successful hunting trip which cost me \$ 350.00.

The second time I was hunting buck deer and missed the first two shots, but did get the deer. Knowing I don't shoot that badly, I went over to the shooting range to find out what was wrong. The gun was not going off when fired but several hundredths of a second later.

The third time was this past deer season. I had an opportunity to hunt with my daughter, whom I hadn't hunted with for eight years. I had a nice deer in the crosshairs at sixty yards, but the gun didn't go off. Thinking I had not put a bullet in the chamber, I re-bolted the gun but it still didn't go off. The third try I cocked the bolt to set the firing pin but didn't remove the cartridge, again the gun didn't fire, even though the safety was in the off position. I had to return to my truck to get my back-up gun, only this time I didn't have an opportunity for another shot that day. The cost of this trip was \$ 450.00.

After finishing the hunt I sprayed the bolt with a dry lubricant. I have not fired the gun since then, but the firing pin seems to travel fast enough to discharge a cartridge.

If you have any questions, please call me at my home at (610) 282-3891, or write to me at the address below.

Thank you,

Hugo L. Gelsebach

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