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# Remington.

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: B-6437222	
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: James Gum		Date of Purchase: Sept-1999	
Address (no PO Boxes): 159 HARTISON Drive Weston West Virginia			
City: Weston		State: W. VA.	Zip: 26452
Phone (Daytime): 269-2271		Fax:	
E-mail Address: areacode 304			
<input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: I have only shot this gun three times when I put shell in barrel and started to latch down Bolt Gun Discharged.			
Trio. Assm. is contaminated w/a partially dried & sticky lubrication residue causing sear cam to stick to side plates. Replace TPA at 1/2 msp. Quote			
Ammunition Information: Factory Loads			
Manufacturer: Remington		Type: 100 Grain	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information: Do Not use Hand Load Data			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hoppies Cleaner & Oil			
How often do you clean the bore? (Months or Number of rounds) Every 2-3 Months			
How often do you clean the action? (Months or Number of rounds) Same			
Number of rounds) Same			

Serial Number:

# B6437222

Model: 700



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How often do you lubricate the bore? (Months or Number of rounds) *Every 2 Months*  
How often do you lubricate the action? (Months or Number of rounds) *Every 3 Months*  
How often do you lubricate the trigger assembly? (Months or Number of rounds) *Every 3 Months*

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?  
 YES  NO *Don't Have Web Site*

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?

What were the services performed?

*It Hasn't Been Serviced. I Never Have gotten to use it.*

Ship your INSURED firearm by either UPS or Parcel Post to:

**REMINGTON ARMS CO., INC**  
**ATTN: Arms Service Divison**  
**14 Hoefler Ave**  
**Ilion, NY 13357**

**WARNING:** DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.