

*Set up file*

DATE: 1/13/93  
TIME: \_\_\_\_\_  
FILE #: \_\_\_\_\_  
CALL IS TO / FROM CUSTOMER

**RECORD OF TELEPHONE CALL**

CUSTOMER NAME: AL HUENINK

DEALER: Franklin's

ADDRESS: \_\_\_\_\_

ADDRESS: Atlanta Ga

PHONE: Work 803-281-4380

PHONE: \_\_\_\_\_

Home 404-229-4823

PRODUCT: 700

CODE/S/N: C6601434

CALIBER: 338 Mag. L.H.

CUSTOMER'S ATTITUDE:

BEGINNING:    \_\_\_ IRATE    \_\_\_ ANGRY     CALM    \_\_\_ PLEASD  
AT END:        \_\_\_ IRATE    \_\_\_ ANGRY     CALM    \_\_\_ PLEASD

CUSTOMER CONCERN: (Misfire) on two occasions one while hunting  
bat 150 lb. deer

RESOLUTION: \_\_\_\_\_

COMMENTS: Has written letter to K. D. Green dated 12/27/92  
to date no response. Wants to speak with  
Mr. Green