

DATE OPENED P/S: 6/20/95

6881

LAST NAME: Hillgard

FIRST NAME: Steven

STREET: 273 Ruckbuck rd CITY: Clearbrook STATE: Va ZIP: 22624

HOME PHONE: _____ WORK PHONE: _____ A.S. REPAIR: 95 13074

DATE OPENED REM: 4/20 DATE OF INCIDENT: _____ DATE CLOSED: 6/20

MFD. BY: Rem CALIBER: 270 MODEL: 700

SERIAL: B-6864965 RAMAC: _____ DATE CODE: X11 DATE MFD: 5/87

_____ OBSOLETE? ☒ BULLET WEIGHT: _____

PRODUCT TYPE: ☒ A ☐ T ☐ O (Circle one) TYPE CONCERN: ☐ PI ☐ PD ☒ P ☐ C ☐ P/S

CONCERN CODE: 1020 CUSTOMER'S CONCERN: FOBO

PROBLEM CODE: _____ PROBLEM: _____

CAUSE CODE: 4006 CAUSE: AC

DATE TO ANALYSIS: _____ CUSTODY: _____ DATE FROM ANALYSIS: _____

ASSIGNED TO: Last CLASSIFICATION: ☒ UNJ ☐ UNC ☐ UND ☐ J

PRELITIGATION: ☒ (If yes, circle the x) LITIGATION: ☒ (If yes, circle the X)

SETTLEMENT DETAIL: Repair Spent. price

SETTLEMENT AMOUNT: _____

CUSTOMER CONCERN: _____

COMMENTS: _____

ATTITUDE: IRATE----- ANGRY----- CALM----- PLEASED-----