

DATE OPENED P/S: 10-30-95  
LAST NAME: Holt Phillipson's Army & Navy  
FIRST NAME: \_\_\_\_\_  
STREET: 300 W. Bonanza St CITY: Lone STATE: NY ZIP: 13440  
HOME PHONE: \_\_\_\_\_ WORK PHONE: 315-336-1300 A.S. REPAIR: 95 27083  
DATE OPENED REM: 10-30-95 DATE OF INCIDENT: \_\_\_\_\_ DATE CLOSED: 10-31-95  
MFD. BY: Rem CALIBER: 30/06 MODEL: 700  
SERIAL D6208289 RAMAC: \_\_\_\_\_ DATE CODE: W0 DATE MFD: 8-94  
\_\_\_\_\_  
OBSOLETE? ☒ BULLET WEIGHT: \_\_\_\_\_  
PRODUCT TYPE: ☒ A ☐ T ☐ O (Circle one) TYPE CONCERN: ☐ PI ☐ PD ☒ S ☐ C ☐ P/S  
CONCERN CODE: 1020 CUSTOMER'S CONCERN: Spilly Problem  
PROBLEM CODE: \_\_\_\_\_ PROBLEM: \_\_\_\_\_  
CAUSE CODE: 400 K CAUSE: Adjustment from Action  
DATE TO ANALYSIS: \_\_\_\_\_ CUSTODY: \_\_\_\_\_ DATE FROM ANALYSIS: \_\_\_\_\_  
ASSIGNED TO: \_\_\_\_\_ CLASSIFICATION: ☒ UNI ☐ UNC ☐ UND ☐ I  
PRELITIGATION: ☒ (If yes, circle the x) LITIGATION: ☒ (If yes, circle the X)  
SETTLEMENT DETAIL: replace trip action at N/C, no further action  
SETTLEMENT AMOUNT: \_\_\_\_\_  
CUSTOMER CONCERN: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
COMMENTS: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
ATTITUDE: IRATE---- ANGRY---- CALM---- PLEASED----