



909 E. End Blvd. North
Marshall, TX 75670

Green's Sporting Goods

Guns, Tackle, Archery & Bait
Gunsmithing and Stock Work
Pride In Service

Open
9 AM Till 7 PM

Bob Green
903/938-0738

November 8, 1991

Remington Arms, Inc.
Ilion, New York 13357

RE: Model 700 BDL, 270 cal.
Ser#B6895465
Humble

Dear Sirs,

Please find enclosed the above referenced gun. Our customer brought it back in stating that there was an accidental discharge by the gun within the interior of his home. He feels that this was caused by a faulty trigger mechanism. I have attached a copy of his statement for your review.

This gun was previously sent in February of 1989 to have the trigger assembly replaced under warranty work. Your repair order number at that time was 8909228. Please examine this gun to see if there possibly is a malfunction. Customer has advised that if we do not satisfy him with this gun or replace it with a new one, he is considering legal action. I would appreciate anything you can do to reassure this man that the gun is safe to operate.

Thank you in advance for your time.

Sincerely,

Elaine Eakins
Manager