

Supry, Fred L.

To: dklein@polarcomm.com
Subject: Model 700 E6795047

Dear Karen:

We have received and examined the Model 700 rifle that you returned for service.

In our testing we were not able to duplicate your concern. However, since it is the trigger assembly that controls that function of the rifle, we are going to install a new complete trigger assembly at no charge to you. The new trigger assembly will be installed, the rifle bench tested, and then sent to gallery for live fire testing, and then to final inspection. Once the rifle passes these tests it will be returned to you.

The work will not be completed this week because the repair section is currently closed for inventory. As soon as the inventory is completely and parts can be released your rifle will be repaired. If you have any questions feel free to contact me. The repair number to reference is 65691.

I hope that our efforts will renew your faith in your rifle. I wish you many years of enjoying the shooting sports.

Fred Supry
Consumer Affairs Specialist
AFTE Technical Advisor
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Office: 315-895-3606
Fax: 315-895-3661

fred.supry@remington.com