

4-10-94

Dear Remington,

I have enclosed my Remington Model 700 Bolt Action 30-06 Rifle, serial # B6748091. Three years ago when sighting in my rifle, the trigger would not pull. I removed my index finger from the trigger and tried to move the safety lever to "S". Using both thumb and index finger, I was unable to move the lever. While attempting to move the lever, the gun discharged. The safety would not move until the bolt had been operated.

I took the rifle to a gunsmith who reported that a part was binding and that he was able to fix the problem. The safety did work much easier and the rifle appeared to work well when sighting in. During the deer hunting season it became apparent there was a problem. If the bolt was closed with the safety lever on "S", the lever could then be moved to "F", but the trigger would not move, and the gun would not fire. If the bolt was closed with the lever on "F", the gun would fire when the trigger was pulled whether the safety lever was on "F" or "S".

I returned the rifle to the gunsmith, who again worked on the rifle and this time said the problem was "too much gun oil". The rifle did now appear to work properly. I hunted the next season without incident. The trigger was hard to pull, but the safety appeared to be working. The rifle worked when sighting in and during the first part of this season. Then, again I attempted to fire the rifle, the trigger wouldn't pull, the gun wouldn't fire. Again, with index finger and thumb I attempted to move the safety lever to "S". The rifle discharged. I was unable to move the safety lever to "S" until after the magazine had

been emptied and the bolt worked approx. a dozen times.

Is my rifle repairable? Should the entire action be replaced? Is this problem common to this Model or only to my rifle? If this is a common problem, how do I maintain the rifle in safe, reliable, working order? Will you replace my rifle or provide a credit toward purchase of a safer, more reliable rifle?

I am looking forward to your response.

Sincerely,

Warren J. Hubbard

Warren J. Hubbard

110606 Co. Rd. 358

Stephenson, Mi. 49887

Home 906-753-2233

Work 906-863-1418