

March 31, 1994

James Hansing
2215 N. Rico Circle
Mesa, AZ 85213
(602) 924-7041

Remington Arms Co., Inc.
Armed Service Department
Ilion, New York, 13357

6

Gentlemen:

It is my understanding that on March 20, 1994, the television program "60 Minutes" aired a segment regarding unsafe guns. I personally did not view this program, but understand that one portion of this segment dealt with the problem of the Remington Model 700 bolt action rifle's discharging, upon the safety lever being moved from the safe position to the fire position.

I own a Model 700 BDL 7mm. Remington Mag. which had exhibited the above-described behavior perhaps a dozen times since I purchased it new 20 years ago in 1975 (SN 6775898). It has seen moderate use with less than 500 rounds of factory ammunition fired through it. This condition has occurred since the initial purchase, however, I thought it was a fluke or perhaps I had bumped the trigger. Fortunately, this has occurred when the rifle was aimed at a target or when the chamber was empty. I have always been strict about cleaning the rifle after each use and after each session a complete tear down, except trigger assembly which still has factory seals on it, cleaning before it is put away for next season. Also, no adjustment or disassembly has been performed on the trigger assembly except for applying solvent followed by drying by compressed air and lubrication being applied.

I have dismissed that I bumped the trigger and have noted on future occasions that the bolt has discharged instantaneously upon moving the safety selector from safe to fire position. This condition occurred again this past October and I vowed to myself to take the gun in for repair before next year's hunting season.

After hearing that this is apparently not an isolated case I decided to write your company to seek your advice. Is my gun's problem an isolated case? If not, do you have a program to correct this and if not what should I have my gunsmith look for to correct this condition, as this condition is intermittent?

My Model 700 has given me satisfactory performance and service over the years and except for these unexpected discharges, I have been very happy with it. Any information or solutions you can give me would be greatly appreciated. I look forward to another 20 years of service from my rifle, hopefully more confident in its safety system.

Sincerely,

James Hansing

James Henning
2215 N. Rico Ave.
Mesa, Az. 85213



Remington Arms Co. Inc
Armed Service Dept.
Elion, N.Y. 13357