

NO ONE 2:25
 NO ONE 2:40
 NO ONE 3:04
 NO ONE 4:02

DATE: 3/30/94TIME: 2:25

FILE #:

CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Leonard Halnor

DEALER: _____

ADDRESS: _____

ADDRESS: _____

3:04 802-453-3394 Mother #
802-453-4765

PHONE: _____

PRODUCT: _____

CODE/S/N: _____

CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING:

___ IRATE

___ ANGRY

___ CALM

___ PLEASED

AT END:

___ IRATE

___ ANGRY

___ CALM

___ PLEASED

CUSTOMER CONCERN: _____

RESOLUTION: _____

COMMENTS: _____