

NO ONE 2:25
 NO ONE 2:40
 NO ONE 3:04
 NO ONE 4:02

DATE: 3/30/94
 TIME: 2:25
 FILE #: _____

CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Leonard Helnon

DEALER: Vocational Rehabilitation

ADDRESS: _____

ADDRESS: _____

PHONE: 802-453-3394 ^{3:04} mother's #

PHONE: _____

PRODUCT: 802-453 4765
802-388-4671 office

CODE/S/N: _____

CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: (one time) _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: 4/7/94
Found that wall 20 yrs ago when closing bolt
Remington to pick up gun - issue scope
to be zero'd when returned - complained about
the time that it took to reply.
Call log after 4:00

RESOLUTION: _____

M. Helnon 4/7/94

802-388-4671

Busy at 5:18
10:00

COMMENTS: _____