

NO ONE 2:25  
NO ONE 2:40  
NO ONE 3:04  
NO ONE 4:02

DATE: 3/30/94  
TIME: 2:25  
FILE #: \_\_\_\_\_  
CALL IS TO / FROM CUSTOMER

## RECORD OF TELEPHONE CALL

CUSTOMER NAME: Leonard Halmon DEALER: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ ADDRESS: \_\_\_\_\_

PHONE: <sup>3:04</sup> ~~802-453-3394~~ Mother # PHONE: \_\_\_\_\_  
802-453-4765

PRODUCT: \_\_\_\_\_ CODE/S/N: \_\_\_\_\_

CALIBER: \_\_\_\_\_

CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM \_\_\_\_\_ PLEASED

AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM \_\_\_\_\_ PLEASED

CUSTOMER CONCERN: \_\_\_\_\_

RESOLUTION: \_\_\_\_\_

COMMENTS: \_\_\_\_\_