

DATE OPENED P/S: 10/16/95 7168  
LAST NAME: VIRSCHELLE  
FIRST NAME: James  
STREET: W7210 E. Ridge dr CITY: Park Falls STATE: WI ZIP: 54552  
HOME PHONE:        WORK PHONE:        A.S. REPAIR: 95 20635  
DATE OPENED REM: 8/21 DATE OF INCIDENT: 8/21 DATE CLOSED: 10/17  
MFD. BY: Rem. CALIBER: 243 MODEL: 788  
SERIAL:        RAMAC:        DATE CODE: CA DATE MFD: 4/80  
✓ OBSOLETE? X BULLET WEIGHT:         
PRODUCT TYPE: B A T O (Circle one) TYPE CONCERN: PI PD P S C P/S  
CONCERN CODE: 1008 CUSTOMER'S CONCERN: FBC  
PROBLEM CODE:        PROBLEM:         
CAUSE CODE: 4040 CAUSE: UND  
DATE TO ANALYSIS:        CUSTODY:        DATE FROM ANALYSIS:         
ASSIGNED TO: Kent CLASSIFICATION: UNJ UNC UND J  
PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)  
SETTLEMENT DETAIL: Replace at spot price  
SETTLEMENT AMOUNT:         
CUSTOMER CONCERN:       

COMMENTS: no incident shell

ATTITUDE: IRATE----- ANGRY----- CALM----- PLEASED-----