

**Remington.**

**REMINGTON ARMS COMPANY, INC.**

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 895-3200

November 19, 1994

Mr. Steven A. Januszewski  
354 State Highway Y  
Jackson, MO 63755

Dear Mr. Januszewski:

Your recent letter that was addressed to our Arms Service Division, regarding the difficulty you experienced while using your Model 700 rifle, has been forwarded to this office for handling.

We were indeed sorry to hear that you have had a problem of any kind with one of our products.

Generally, the type of problem that you describe results from either improper adjustment of the trigger assembly outside of our factory, from improper maintenance of the rifle or from inadvertent contact with the trigger when the safety was in the fire position.

We would be most interested in examining the rifle to try to determine the cause of the problem. We would appreciate your cooperation in sending the firearm via UPS to:

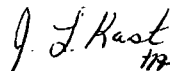
Remington Arms Co., Inc.  
Attn: J.L. Kast, Product Service  
14 Hoefler Ave.  
Ilion, NY 13357

Or, as you requested, we have a New Gun Repair Station in Cape Girardeau that can evaluate and address your concern. Their address and phone number are.

Beard's Sport Shop  
811 Broadway  
Cape Girardeau, MO 63701  
Phone (314) 334-2266

Thank you for bringing this matter to our attention.

Sincerely,



J.L. Kast  
Product Service

JLK:tp

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