DATE OPENED P/S: 12/1/94 6250

LAST NAME: Johnston

FIRST NAME: Thomas

STREET: 18474 Banyon CITY: Rialto STATE: Ca ZIP: 92377

HOME PHONE: 909 823 1889 WORK PHONE: A.S. REPAIR: 94 34335

DATE OPENED REM: 12/1 DATE OF INCIDENT: DATE CLOSED: 12/1

MFD. BY: Rem CALIBER: 7mm Mag MODEL: 700 BDL

SERIAL 6660989 RAMAC: DATE CODE: WX DATE MFD: 8/73

OBSOLETE? X BULLET WEIGHT:

PRODUCT TYPE: (F) A T O (Circle one) TYPE CONCERN: PI PD (P/S) C P/S

CONCERN CODE: 1007 CUSTOMER'S CONCERN: FSR

PROBLEM CODE: PROBLEM:

CAUSE CODE: 4015 CAUSE: IN

DATE TO ANALYSIS: CUSTODY: DATE FROM ANALYSIS

ASSIGNED TO: Kast CLASSIFICATION: (UNJ) UNC UND J

PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)

SETTLEMENT DETAIL: Repair Schedule

SETTLEMENT AMOUNT:

CUSTOMER CONCERN: Customer claims gun was returned for same reason about 4 yrs ago

COMMENTS: Gun was returned once before (2/80) (LA)

ATTITUDE: IRATE----- ANGRY---- CALM---- PLEASED----