

Remington.

REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 895-3200

August 9, 1994

Mr. Kenneth N. Jonasen
P.O. Box 111
Ulm, MT 594

Dear Mr. Jonasen:

I have instructed our Service Department to change the repair of your Model 700 headspace adjustment and trigger replacement to no charge, as they inadvertently went ahead with the repair prior to receiving your approval at \$140.50.

We do not recommend that the trigger be adjusted outside of the factory, as the settings are done here precisely and under controlled conditions using gages as well as a comparator to insure proper settings. The only maintenance required is outlined in our owner's manual.

I hope that this action meets with your approval and that your confidence in the rifle is fully restored.

The work, as mentioned, has been completed, and we expect return shipment to be in just a few days.

Sincerely,


J.L. Kast
Product Service

JLK:tpp

xc: R. Lyman