

**Supry, Fred L.**

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**To:** Tony Kovacs  
**Subject:** RE: Fax ?

Charles:

We propose the following to settle your concern.  
We will examine and make any repairs needed to your firearm at no charge to you. We will send you an Authorized Return Service label so that it does not cost you anything to send the rifle in for examination and repair.

We will notify you of our findings from the examination.

We will cover the \$450.00 cost to repair your friend's camper, regardless of our findings.

Fred Supry  
Consumer Affairs Specialist  
Remington Arms Company

-----Original Message-----

From: Tony Kovacs [mailto:tkovacs@bobtomesford.com]  
Sent: Tuesday, February 19, 2002 11:25 AM  
To: Supry, Fred L.  
Subject: RE: Fax ?

MR. SUPRY,

I AM GOING TO FAX OVER ANOTHER COPY OF MY FAX. THANK YOU FOR GETTING BACK TO ME. PLEASE LET ME KNOW WHAT Y'ALL CAN DO. THANKS CHARLES KOVACS

-----Original Message-----

From: Supry, Fred L. [mailto:Fred.Supry@remington.com]  
Sent: Tuesday, February 19, 2002 7:18 AM  
To: tkovacs@bobtomesford.com  
Subject: Fax ?

Charles:

I have been out of the office - got your e-mail forwarded to me from corporate - My fax #: 315-895-3661 - I have not received the fax that you mentioned - My e-mail is: supryfl@remington.com - Please contact me.

Thanks,

Fred Supry  
Consumer Affairs Specialist  
AFTE Technical Advisor  
Remington Arms Company  
14 Hoefler Avenue  
Ilion, NY 13357

Office: 315-895-3606  
Fax: 315-895-3661

supryfl@remington.com

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