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11/01

Mr. Fred Supry
Manager
Product Service & Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Re: Model 700 malfunction

Dear Sir,

On or about 8/25/2003 I purchased The Remington Model 700. On October 17th or 18th, my Son and I sighted with the above rifle, firing four or five shots. At this time the rifle performed excellent. I bought this rifle to go bear hunting in Alaska but the trip was cancelled because of the weather. I did not have a need for this rifle until this October, as I was going hunting in a place with some extremely long shots. I set my shooting range up and checked one of my other rifles, then decided to check the Remington since it had not been shot for one year. I placed a shell in the chamber and placed the rifle in the shooting cradle. I tried to push the safe off and it would not release. I picked the rifle up with both hands and lowered it down to see what the problem was. I pushed the safe a second time and when I did the gun fired. The bullet went through a 2x2 picket on my deck and hit my pickup truck. The bullet, when it hit the post, fragmented and knocked six holes in my truck, knocking out one window and the bullet stopped in the drivers seat. Needless to say, I was in a state of shock, having owned and shot guns for the past fifty seven years and never had anything like this to happen to me!

When I returned home to North Carolina I asked my son-in-law to check the rifle as he has owned a Remington Rifle for the past ten or twelve years. When he worked the bolt and pushed the safe OFF the firing pin snapped. He worked it several times and then the gun would not cock the firing pin. He recommended that I put the gun away and contact Remington.

Response to this matter.

Serial Number: **E6798494**

Model: **700**



RE00087270

Sincerely,

James H Keener
65 Mel Keener Road
Highlands, NC 28741
828-526-2928

P.S. I'm wondering how I am going to hang the F150 pick-up over my fireplace!