

Remington.
REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 895-3200

June 23, 1994

Mr. Kenneth R. Kaufman
R.D. 2, Box 170
Delhi, NY 13753

Dear Mr. Kaufman:

Your recent letter that was addressed to our Wilmington, DE facility, regarding the difficulty you experienced while using your Model 788 rifle, has been forwarded to office for handling.

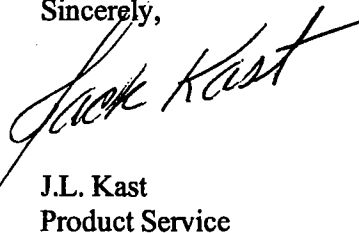
We were indeed sorry to learn of your having a problem of any kind with one of our products.

Find enclosed a copy of the 788 owners manual and our M/700 owners manual, which is applicable to your gun. I hope that this information serves to answer your questions; if not, please feel free to call or write for additional assistance at:

Remington Arms Co., Inc.
Attn: Jack Kast, Product Service
14 Hoefler Ave.
Ilion, NY 13357
Tel. (315) 895-3388

Thank you for bringing this matter to our attention.

Sincerely,



J.L. Kast
Product Service

JLK:tp
encl.

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