

Remington.

REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 895-3200

June 22, 1994

Kenneth Kaufman

Mr. E. Einar Swanson
12739 Overbrook Rd.
Shawnee Mission, KS 66209

Dear Mr. Swanson:

Your recent letter that was addressed to our Wilmington, DE facility, regarding the difficulty you experienced while using your Model ~~700 12.7mm Remington-Union rifle~~, has been forwarded to office for handling. *788 RIFLE,*

We were indeed sorry to learn of your having a problem of any kind with one of our products.

~~Generally, the type of problem you described results from either improper adjustment of the trigger assembly outside our factory, from improper maintenance of the rifle, or from inadvertent contact with the trigger when the safety was in the fire position.~~

~~We would be most interested in examining the rifle to try to determine the cause of the problem. We would appreciate your cooperation in sending the firearm via UPS to:~~

Find enclosed a copy of the 788 owners manual and

Remington Arms Co., Inc.
Attn: Jack Kast, Product Service
14 Hoefler Ave.
Ilion, NY 13357

our m/700 owners manual which is applicable to
~~Please boldly mark the (2) butt ends of the bolt. If not to imp. rifle handling.~~

your gun. I hope that this info serves to answer your
~~The current produced Model 700 bolt action rifle has a trigger assembly, which will allow the bolt assembly to be opened with the safety assembly in either the safe or fire position. This current type assembly can be installed on your rifle.~~

questions, if not please feel free to call or write for
Thank you for bringing this matter to our attention.
additional assistance.

Sincerely,

*Rem Arm Co.
Jack Kast P. Serv
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J.L. Kast EXT. 3558
Product Service

JLK:tp

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