

DATE OPENED P/S: 2/18/95 6559  
LAST NAME: KUBALA  
FIRST NAME: NORM  
STREET: 210 Stagfield rd. CITY: Ashland STATE: Va ZIP: 23005  
HOME PHONE: \_\_\_\_\_ WORK PHONE: 804 798 3606 A.S. REPAIR: 95-04887  
DATE OPENED REM: 2/18/95 DATE OF INCIDENT: \_\_\_\_\_ DATE CLOSED: 2/10  
MFD. BY: Rem CALIBER: 10ga MODEL: SP10  
SERIAL RM009908 RAMAC: \_\_\_\_\_ DATE CODE: KN DATE MFD: 5/93  
\_\_\_\_\_  
OBSOLETE? ☒ BULLET WEIGHT: \_\_\_\_\_  
PRODUCT TYPE: ☒ A ☐ T ☐ O (Circle one) TYPE CONCERN: PI PD ☒ P C P/S  
CONCERN CODE: 1003 CUSTOMER'S CONCERN: JO ON  
PROBLEM CODE: \_\_\_\_\_ PROBLEM: \_\_\_\_\_  
CAUSE CODE: 4039 CAUSE: NFF  
DATE TO ANALYSIS: \_\_\_\_\_ CUSTODY: \_\_\_\_\_ DATE FROM ANALYSIS: \_\_\_\_\_  
ASSIGNED TO: Kast CLASSIFICATION: UNI ☒ UNC UND J  
PRELITIGATION: ☒ (If yes, circle the x) LITIGATION: ☒ (If yes, circle the X)  
SETTLEMENT DETAIL: Repair at W/C  
SETTLEMENT AMOUNT: \_\_\_\_\_  
CUSTOMER CONCERN: Gun jammed twice with safe on  
\_\_\_\_\_  
\_\_\_\_\_  
COMMENTS: Checked seam notches - OK - unable to make  
gun jar off  
\_\_\_\_\_  
\_\_\_\_\_

ATTITUDE: IRATE---- ANGRY---- CALM---- PLEASED----