

RECEIVED  
NOV 29 1994  
CONSUMER SERVICE

Dennis J. Kalota  
1306 Green Mist Dr.  
Fenton, MO 63026

November 21, 1994

Remington Arms Company, Inc.  
1007 Market St.  
Wilmington, DE 19898

Sir:

On opening day of deer season in Missouri I experienced a very serious safety problem with my 700 BDL in 308 caliber. After loading four rounds into the fixed magazine I chambered a round. When I lowered the handle on the bolt the rifle discharged. This is a completely unsatisfactory condition. I will only own a rifle that fires only when the trigger is pulled. After this incident the rifle would not remain cocked when the bolt was locked. Apparently something broke. Strangely, when the rifle was in my house it did remain cocked but the trigger was very rough and when the trigger was pulled the firing pin appeared to hang up briefly before going forward. Perhaps the condition is temperature sensitive.

I would like to know if this condition is known to Remington and if corrections can be made to prevent this from happening again. I would also like to know what action I can take to have the rifle repaired.

I am not over emphasizing my concern. I proudly own quality firearms which is why I bought a 700 BDL. I wouldn't pass a rifle that was not safe on to my children. I sincerely hope that your response satisfactorily assures me that the condition can be corrected.

The rifle was purchased new in April 1979. It is a 700 BDL in 308 Win caliber. The serial number is A6587848.

Sincerely yours,

*Dennis J. Kalota*  
Dennis J. Kalota

