

DATE: 3-30-94

TIME: _____

FILE #: _____

CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: GORDON E KASPER

DEALER: _____

ADDRESS: 7523 KYLE ST

ADDRESS: _____

TUJUNGA, CA. 91042PHONE: 818 - 352-4237

PHONE: _____

PRODUCT: 700 - SEE ATTACHED LETTER

CODE/S/N: _____

CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING:

___ IRATE

___ ANGRY

☒ CALM

___ PLEASED

AT END:

___ IRATE

___ ANGRY

☒ CALM☒ PLEASED

CUSTOMER CONCERN:

AGREED TO RETURN - GOMWRESOLUTION: ISSUE CALL TAG & RETURN TO FACTORY FOR
EXAMINATION.

COMMENTS: _____