

DATE: 4-18-74  
 TIME: 3:00  
 FILE #: \_\_\_\_\_

CALL IS TO / FROM CUSTOMER

# RECORD OF TELEPHONE CALL

CUSTOMER NAME: LIZ KELLNER DEALER: \_\_\_\_\_  
 ADDRESS: 3256 A WALNUT ADDRESS: \_\_\_\_\_  
LOS ALAMOS, NM 87544  
 PHONE: 505-661-6312 PHONE: \_\_\_\_\_  
 PRODUCT: M-700 CODE/S/N: \_\_\_\_\_  
 CALIBER: \_\_\_\_\_

## CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY ✓ CALM \_\_\_\_\_ PLEASED  
 AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY ✓ CALM \_\_\_\_\_ PLEASED

CUSTOMER CONCERN: CLAIMS GUN FIRED WHEN  
TAKING SAFETY OFF (HUSBAND USING GUN AT THAT  
TIME) SEE

RESOLUTION: SEND SHIPPING BOX & FOLLOW-UP  
WITH CALL TAG

COMMENTS: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
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