

## Customer Service Data Entry

Data	Legend
Last Name <u>KELLNER</u>	20 characters
First Name <u>LIZ</u>	12 characters
R# _____	10 characters
Type Concern                      PI   PD   P <u>S</u> C	Circle one
Product Type <u>F</u> A   T   O	Firearm Ammo Trap Other (Circle one)
Product _____	RAMAC/Index
Date Opened by Remington <u>4-18-94</u>	
Date Opened by Product Services <u>4-14-94</u>	
Date of Incident _____	
Date Closed _____	
Classification                      UNJ   UNC   UND   J	Circle one
Settlement _____	Describe settlement
Settlement \$ Amount _____	Enter a dollar (\$) amount. When settlement returns money to the business, precede figure with a negative (-) sign.