F 932

DATE: 4/7/94
TIME: 9 AM
FILE #:
CALL IS TO / FROM CUSTOMER

Set up file

RECORD OF TELEPHONE CALL

CUSTOMER NAME: George Koto
ADDRESS:
PHONE: 406 - 782 - 0635
PRODUCT: M/700
CALIBER:

DEALER:
ADDRESS:
PHONE:
CODE/S/N:

CUSTOMER'S ATTITUDE:

BEGINNING:	___ IRATE	___ ANGRY	✓ CALM	___ PLEASED
AT END:	___ IRATE	___ ANGRY	___ CALM	✓ PLEASED

CUSTOMER CONCERN: 60 mins (later attached)

RESOLUTION: Customer agrees to return rifle for repair.

COMMENTS: flagged in system 4/7/94 [illegible]

PS03640

Keto, George 1994 760

RD-6932

DATE: 4/7/94
TIME: 9 AM
FILE #:
CALL IS TO / FROM CUSTOMER

Set up file

RECORD OF TELEPHONE CALL

CUSTOMER NAME: George Keto
DEALER:
ADDRESS:
ADDRESS:

PHONE: 406 - 782 - 0635
PHONE:

PRODUCT: M/700
CODE/S/N:
CALIBER:

CUSTOMER'S ATTITUDE:

BEGINNING:	___ IRATE	___ ANGRY	✓ CALM	___ PLEASED
AT END:	___ IRATE	___ ANGRY	___ CALM	✓ PLEASED

CUSTOMER CONCERN: 60 mins (Letter attached)

RESOLUTION: Customer agreed to return rifle for repair.

COMMENTS: flagged in system 4/7/94 [illegible]

PS03641