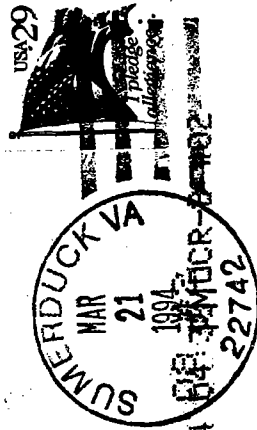


BRADLEY P. KRIDLER

HCR 61 Box 121

SUMERDUCK, VA 22742-1211



REMINGTON ARMS

ILLION, NEW YORK

ATTENTION: CUSTOMER SERVICE

4-4
DATE: 3-30-94
TIME: 10:10 AM
FILE #: _____

CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: BRADLEY P KRIDLER DEALER: _____
ADDRESS: HCR 61, BOX 121 ADDRESS: _____
SUMERDUCK, VA 22712
PHONE: 703-367-~~4000~~ (OR X 5200) PHONE: _____
PRODUCT: 700 CODE/S/N: _____
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED

CUSTOMER CONCERN: 60 MIN SEGMENT - ALSO, SEE
ATTACHED LETTER

RESOLUTION: SEND SHIPPING BOX & CALL TAG -
CUST STATES THAT HE HAS NOT USED
GUN IN 10 YRS +.

COMMENTS: _____

