

RD-6932

START-UP
FILE

JW

Kridler, Bradley 1994
4-4 700DATE: 3-30-94TIME: 10:10 AM

FILE #: _____

CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: BRADLEY P KRIDLER DEALER: _____ADDRESS: HCR 61, BOX 121 ADDRESS: _____SUMERDUCK, VA 22712PHONE: 703-367-4200 (OR X 5200) PHONE: _____PRODUCT: 700 CODE/S/N: _____

CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASEDAT END: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASEDCUSTOMER CONCERN: 60 MIN SEGMENT - ALSO, SEE
ATTACHED LETTERRESOLUTION: SEND SHIPPING BOX & CALL TAG -
CUST STATES THAT HE HAS NOT USED
GUN IN 10 YRS +.

COMMENTS: _____