



Craig Lecce  
1101 Powell Ave.  
Collinsville, IL 62234

December 5, 1994

Mr. Dennis Sanita  
Product Service Division  
Remington Arms Co.  
14 Hoefler Ave.  
Ilion, NY 13357

Subject: Reimbursement of Expenses  
Reference: Model 700, 338 Win. Mag. Serial No. S6218346

Dear Mr. Sanita:

On November 9, 1994 I sent you a letter (see copy of original) as you directed as well as a copy of C.O.D. expense (see copy) for charges incurred for the repair of the above mentioned gun. In our telephone conversation you stated that my expenses would be reimbursed. To date I have received nothing.

To make matters worse, last week I received the empty box I originally sent you with the gun in. This does not seem very cost effective to return empty boxes once a person has received his gun.

I would appreciate it if you would address this matter as soon as possible and see that I receive the reimbursement of \$29.30 as requested.

If you have any questions please do not hesitate to call me:  
Daytime (314) 554-2621 or Evenings (618) 345-2351.

Sincerely,

*Craig L. Lecce*  
Craig L. Lecce

*Doc*

*entered 11/16/94*

*from H/S*

*Called customer 12/19/94*