

Craig Lecce
1101 Powell Ave.
Collinsville, IL 62234

September 12, 1994

Mr. Dennis Sanita
Product Service Division
Remington Arms Co.
14 Hoefler Ave.
Ilion, NY 13357

Subject: Return of Remington Model 700 338
Reference: Faulty Safety

I am returning the enclosed Remington Model 700 338 serial no. S6218346 for repair of a faulty safety as instructed by Mr. Joy. Recently I watched a "60 Minutes" program where a story was done on this model of gun. I called Remington the next day and they told me I would have no problem. Well I have one of those guns with the same problem as described on "60 Minutes". On a recent moose hunting trip to Alaska my wife had just downed a moose with the gun in question. She ejected the spent shell and placed the gun on safe. As she approached the downed moose she realized she would have to shoot again. Holding the gun in a safe direction (up) she pushed the safety off. It fired without her even coming close to the trigger.

Would you please take care of this problem so that it won't happen again. My wife likes the gun and I would hate to have an unsafe gun on my hands. Also, I will be incurring additional costs for shipping, telephone calls, gunsmith to remount scope (hopefully not), ammunition to resight in the gun, cleaning supplies, and not to mention my time. Please let me know what I need to do to recover these expenses. I know Remington does not want an unsafe gun out there and is hopefully going to do what is necessary to take care of the problem and have a satisfied and safe customer on their hands. If you have any questions please do not hesitate to call me: Daytime (314) 554-2621 or Evenings (618) 345-2351.

Sincerely,

Craig L. Lecce

Craig L. Lecce
State of Illinois
Hunter Safety Instructor