

CF7 M7700 SAFETY CONCERNS (60 MINUTES)

MR. *Walter LaPine*

DATE *12-27-94*

DEAR MR. *LaPine*

YOUR RECENT LETTER THAT WAS ADDRESSED TO OUR *Wilmington* FACILITY, REGARDING THE DIFFICULTY YOU EXPERIENCED WHILE USING YOUR MODEL *700 LH* RIFLE, HAS BEEN FORWARDED TO THIS OFFICE FOR HANDLING. *51# B6688971*

WE WERE INDEED SORRY TO HEAR THAT YOU WERE HAVING A PROBLEM OF ANY KIND WITH ONE OF OUR PRODUCTS.

GENERALLY, THE TYPE OF PROBLEM THAT YOU DESCRIBE RESULTS FROM EITHER IMPROPER ADJUSTMENT OF THE TRIGGER ASSEMBLY OUTSIDE OF OUR FACTORY, FROM IMPROPER MAINTENANCE OF THE RIFLE, FROM INADVERTENT CONTACT WITH THE TRIGGER WHEN THE SAFETY WAS IN THE FIRE POSITION, OR FROM INADVERTENT CONTACT WITH THE TRIGGER WHEN PUSHING THE SAFETY LEVER FROM SAFE TO THE FIRE POSITION.

WE WOULD BE MOST INTERESTED IN EXAMINING THE RIFLE TO TRY TO DETERMINE THE CAUSE OF THE PROBLEM. WE WOULD APPRECIATE YOUR COOPERATION IN SENDING THE FIREARM VIA UPS TO:

REMINGTON ARMS CO., INC.
ATTN: DENNIS SANITA, PRODUCT SERVICE
14 HOEFLER AVE.
ILION, NY 13357

SANITA

PLEASE BOLDLY MARK THE TWO (2) BUTT ENDS OF THE BOX "KAST" TO EXPEDITE HANDLING. ALSO; INCLUDE A BRIEF LETTER THAT INCLUDES YOUR RETURN ADDRESS, YOUR CONCERN, AND YOUR TELEPHONE NUMBER.

UPON RECEIPT WE WILL EXAMINE YOUR RIFLE AND REPORT OUR FINDINGS TO YOU.

THANK YOU FOR BRINGING THIS MATTER TO OUR ATTENTION.

PS; FOR YOUR REFERENCE MY DIRECT PHONE NUMBER IS:
(315) 895-3558

SINCERELY,

DENNIS J. SANITA
PRODUCT SERVICE