

DATE: 11/15/93

TIME: _____

FILE #: _____

CALL IS TO FROM CUSTOMER

P.D.

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Charles Latta

DEALER: _____

ADDRESS: _____

ADDRESS: _____

PHONE: 214-285-0746

PHONE: _____

PRODUCT: 11/700 ADLCODE/S/N: C6462090

CALIBER: _____

CUSTOMER'S ATTITUDE:

*Unhappy in the
used after one yr. 6 rounds fired*

BEGINNING:

___ IRATE

___ ANGRY

___ CALM

___ PLEASED

AT END:

___ IRATE

___ ANGRY

___ CALM

___ PLEASED

CUSTOMER CONCERN:

*Allegedly fired when closing bolt -
damaged gun & trust*

RESOLUTION:

Returning to Remington for repair 11/15/93

COMMENTS:

Shayne