

MR. JIM STEKL
REMINGTON ARMS COMPANY
ILION, NEW YORK 13357



DAVID A. LEWIS
18130 ALTA VISTA
BOENA VISTA, CO 81211

DEAR MR. STEKL,

MARCH 17, 1991

THANK YOU FOR YOUR PROMPT RESPONSE REGARDING YOUR EVALUATION OF THE CONDITION OF MY RIFLE AND THE ESTIMATE OF REPAIR COSTS.

I FIND IT INTERESTING THAT THE TRIGGER ASSEMBLY "WAS CONTAMINATED WITH A STICKY RESIDUE AS WAS THE BOLT STOP." I HAVE USED ONLY OUTER'S GUN OIL IN LUBRICATING THIS WEAPON, AND FOR THE LAST TWO YEARS (89+90) REMOIL.

ENCLOSED YOU WILL FIND A CHECK FOR THE AMOUNT REQUESTED FOR REPAIR AND/OR REPLACEMENT OF PARTS. ALONG WITH THE CHECK, I AUTHORIZE REMINGTON ARMS TO MAKE THE NOTED REPAIRS. I REQUEST, HOWEVER, IN ADDITION TO THE REPAIRS THAT THE FOLLOWING QUESTIONS BE ANSWERED.

1. DID REMINGTON ARMS EVER RECALL THE RIFLES IN WHICH THE SERIAL NUMBER OF MINE FALLS?
2. IF THERE WAS A RECALL, WHAT WAS THE NATURE OF THE RECALL?
3. WILL THERE BE ANY GUARANTEE OF THE "REPLACED" PARTS PROVIDED, IF THERE WAS PREVIOUSLY A RECALL OF THIS RIFLE?
4. WOULD YOUR EVALUATION HAVE BEEN DIFFERENT IF I HAD ALSO STATED THAT I SUSPECT THAT THE WEAPON DISCHARGED IN A SIMILAR, INADVERTANT MANNER THE FIRST YEAR I OWNED IT?

MY HOPE IS THAT THE RIFLE WILL BE A SAFE INSTRUMENT WHEN IT IS RETURNED TO ME. IF YOU CAN GIVE ME MORE DETAIL ON HOW I SHOULD CLEAN THE TRIGGER AND THE BOLT ASSEMBLY MORE THOROUGHLY, IT WOULD BE APPRECIATED.

AGAIN, THANK YOU FOR YOUR PROMPT ATTENTION TO MY RIFLE. THE PRICES YOU QUOTE APPEAR VERY REASONABLE - THANK YOU.

SINCERELY,
David A. Lewis
DAVID A. LEWIS

CC: FILE

Dave & Jan Lewis
Rt. 1, Box 132
Buena Vista, CO 81211



REMINGTON ARMS COMPANY, INC.
ILION, NEW YORK 13357
ATTN: JIM STEKL