

321 W. Saginaw Hemlock, MI 48626

REMINGTON ARMS CO. ARMS SERVICE DIVISION ILION, NY. 13357

20 AUG 91

DEAR SIR OR MADAM,

THIS MODEL 700 (SER NO. A6502379) WAS BROUGHT IN BY A CUSTOMER WHO COMPLAINED THAT HAD FIRED WHEN HE UNLOADED THE GUN ON AT LEAST SIX OCCASIONS. HE STATED THAT IT HAD FIRED ALSO WHEN HE HAD RELEASED THE SAFETY. HE SAID HE DROPPED THE CARTRIDGES OUT THE FLOOR PLATE AND WHEN HE LIFTED THE BOLT HANDLE TO REMOVE THE ROUND FROM THE CHAMBER THE RIFLE FIRED.

I COULD NOT DUPLICATE THE PROBLEM IN THE SHOP. I TRIED PULLING THE TRIGGER WITH THE SAFETY ON THEN TAKING THE SAFETY OFF, BUMPING THE COCKED RIFLE WITH THE SAFETY ON THEN OFF, ETC., ETC.

PLEASE ACKNOWLEDGE RECEIPT OF THIS FIREARM AND INFORM ME OF THE EARLIEST POSSIBLE DATE OF ITS RETURN.

THANK YOU

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DAVID L. MAĆARTHUR OWNER / GUNSMITH