DATE OPENED P/S: 1/16/95 6462

LAST NAME: Leslie Edelman of N.V.

FIRST NAME:

STREET: RT 309 Box 536 CITY: Montgomery STATE: Pa ZIP: 18536

HOME PHONE: WORK PHONE: A.S. REPAIR: 94-36689

DATE OPENED REM: 12/15/94 DATE OF INCIDENT: DATE CLOSED: 1/16

MFD. BY: Rem CALIBER: 30-06 MODEL: 700

SERIAL A6767284 RAMAC: DATE CODE: PV DATE MFD: 6/79

OBSOLETE? X BULLET WEIGHT:

PRODUCT TYPE: (F) A T O (Circle one) TYPE CONCERN: PI PD P(S)C P/S

CONCERN CODE: 1007 CUSTOMER'S CONCERN: FSR

PROBLEM CODE: PROBLEM:

CAUSE CODE: 4015 CAUSE: IM

DATE TO ANALYSIS: CUSTODY: DATE FROM ANALYSIS

ASSIGNED TO: Kurt CLASSIFICATION: (UNJ) UNC UND J

PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)

SETTLEMENT DETAIL: Repair Spot price

SETTLEMENT AMOUNT:

CUSTOMER CONCERN: FSR

COMMENTS: Rust - excessive! (everywhere)

ATTITUDE: IRATE----- ANGRY---- CALM---- PLEASED----