

DATE OPENED P/S: 3/8/95

LAST NAME: Martin

FIRST NAME: Tommy

STREET: 15503 Bama St CITY: Austin STATE: TX ZIP: 78728

HOME PHONE: 512/251/2710 WORK PHONE: _____ A.S. REPAIR: 9503507

DATE OPENED REM: 1/28 DATE OF INCIDENT: _____ DATE CLOSED: 3/8

MFD. BY: Rem CALIBER: 270 MODEL: 700

SERIAL 315719 RAMAC: _____ DATE CODE: RP DATE MFD: 1/67

____ OBSOLETE? X BULLET WEIGHT: _____

PRODUCT TYPE: P A T O (Circle one) TYPE CONCERN: PI PD P S C P/S

CONCERN CODE: 1008/1007 CUSTOMER'S CONCERN: FBC/FSR

PROBLEM CODE: _____ PROBLEM: _____

CAUSE CODE: 4006 CAUSE: AA

DATE TO ANALYSIS: _____ CUSTODY: _____ DATE FROM ANALYSIS: _____

ASSIGNED TO: fast CLASSIFICATION: UNJ UNC UND J

PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)

SETTLEMENT DETAIL: Repair Spcl. price

SETTLEMENT AMOUNT: _____

CUSTOMER CONCERN: _____

COMMENTS: _____

ATTITUDE: IRATE---- ANGRY---- CALM---- PLEASED----