

CALL CUSTOMER

4/19/94
Busy at 11:20

PER

Barb Kern

914-737-5996

CHARLES

REPAIR NUMBER: 9411218 CHARGE (AWAIT RESP) R & E GENERATED
CUSTOMER NAME: MULE, C J

04/18/94
10 20 39

60 Minutes

REQUEST: GUN WENT OFF 3 TO 5 SECONDS AFTER SAFETY WAS TAKEN OFF -
MAIN FAULT: UNABLE TO DUPLICATE CUSTOMER CONCERN AS REC'D. TRIG FUNCTIONS
NORMAL IN EVERY RESPECT. BOLT STOP RELEASE SPG HAS BEEN BENT
& TWISTED OUT OF SHAPE. SMALL RUST PITS ON UNDERSIDE OF REC.
FIR PIN HEAD RUSTY INSIDE OF SHROUD. RUST ON SEAR & CONN. ONLY
FAULT FOUND WAS THAT TRIG JUST NEEDS A GOOD CLEANING CONT'D-

PARTS: \$ 0.00 1 26345 TRIGGER ASSEM RH
\$ 0.00 19900005 TEST
\$ 15.00 19900001 SERVICE CHARGE
LABOR: \$ 0.00 AND FRESH LUBRICATION. EXCHANGE TRIG ASSY AT SERVICE
\$ 0.00 CHARGE ONLY TO RESTORE CONFIDENCE ON RIFLE.
\$ 0.00 REASON GESTURE OF GOODWILL -
\$ 0.00 TRIG FULL MEASURED 4 1/2 LBS. AS REC'D.
\$ 0.00 SEAR LIFT .0105 AS REC'D.
\$ 0.00 TEST USING SLAVE STOCK
\$ 0.00 JJB/HAR

Change to no charge
per phone 4/19/94
Called J. Valenti
left message

REPAIRMAN'S INITS: JJB NUM OF WKS: 04 CORRESPONDENT'S INITS:

TOTAL VALUE: \$ 24.55 PF1 = INQ PF2 = ESTIMATE

NO MORE DATA AVAILABLE FOR THIS REPAIR

REPAIR GUN UPDATE FUNCTION: I (N)EXT (P)REV (U)PDATE (I)NO (E)YACT 04/18/94
ENTER REPAIR NUMBER -----> 9411218 10 25 20

SERIAL NO: 6265014

NEW SERIAL NO:

MODEL: 700

FROM: (CUST NUM: 094999)

MULECJ

GA/CAL: 7MM MAG

MULE, C J

TYPE: SS

941 PRAKWAY PLACE

ACCESSORIES: L/MAG BOX

PEEKSKILL

NY 10566

L/WOOD

SHIPPED TO:

SCOPE BASE

DATE CODES: WS 8-69

OTHER ACCESSORIES:

COMMENTS:

DATES:

TO

FROM

RECEIVED 03 28 94 GALLERY 00 00 00 04 14 94

ENTERED BY: FJE

OPENED 03 29 94 PROD SERV 00 00 00 04 04 94

REPAIRMAN: JJB

ESTIMATED 00 00 00 TAG GUNS 00 00

TYPIST:

PROMISED 00 00 00 REJECTED 00 00

CORRESPONDENT:

GO AHEAD 00 00 00 CASH RECEIVED: \$ 0.00 BILL TYPE: D

SHIPPED 00 00 00

BILL TYPE PF1=VIEW DETAIL PF2=REPRINT R&E PF3=PRINT R&E PF5=CUST MAINT

PS04156