

P.S. FILE & RECORD OF PHONE CALL: ORIGINATING DATE 8/23 REV. DATE _____

CALL: (TO) (FROM) CUSTOMER TIME _____ ASSIGNED TO: F. Martin

CUSTOMER NAME LAST _____ FIRST _____

STREET _____ CITY _____ STATE _____ ZIP _____

HOME PHONE _____ WK PHONE _____ FAX _____

DATE OF INCIDENT _____ MODEL _____ CAL/GA _____ SER # _____

CUSTOMER CONCERN: _____

PROD. TYPE: (F A T O) (cir. one) MFGR BY _____ CONCERN (PI PD P S C P/S)

DATE OPENED BY REM _____ ARMS SERVICE #R- _____ DATE CODE _____

DATE MFGR'D. _____ OBSOLETE X (IF YES CIRCLE X) BULLET WEIGHT _____

DATE TO ANALYSES _____ CUSTODY _____ DATE FROM ANALYSIS _____

ANALYSIS: Rust Found In Trigger Assembly
Trigger Pull 4 1/2 lbs.

_____ ANALYSIS CODE _____

CAUSE: _____

_____ CAUSE CODE _____

COMMENTS: Gun Rec'd

CLASSIFICATION (UNJ UNC UND J)

PRELITIGATION: (X) (IF YES CIR.X) LITIGATION: X (IF YES CIR.X)

ATTITUDE: IRATE _____ ANGRY _____ CALM _____ PLEASED _____ (B-BEGINNING E-END)

SETTLEMENT DETAIL: _____

SETTLEMENT AMMOUNT: _____ PLUS _____

DATE CLOSED _____