DATE OPENED P/S: 12/14/94
LAST NAME: Wines
FIRST NAME: Thad
STREET: 2615 Waugh vn. #288 CITY: Houston STATE: +x ZIP: 171000
HOME PHONE: 7/3-529-3001 WORK PHONE:
DATE OPENED REM: DATE OF INCIDENT: DATE CLOSED:
MFD. BY: Kem CALIBER: 300 Win MODEL: 700
SERIALRAMAC:DATE CODE:DATE MFD:
OBSOLETE? X BULLET WEIGHT:
PRODUCT TYPE: F A T O (Circle one) TYPE CONCERN: PI PD P S C P/S
CONCERN CODE: 1007 CUSTOMER'S CONCERN: FSR
PROBLEM CODE:PROBLEM:
CAUSE CODE:CAUSE:
DATE TO ANALYSIS:CUSTODY:DATE FROM ANALYSIS
ASSIGNED TO: CLASSIFICATION: UNJ UNC UND J
PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)
SETTLEMENT DETAIL:
SETTLEMENT AMOUNT:
CUSTOMER CONCERN: Clausia FSR
COMMENTS: Letter requesting gues be returned
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ATTITUDE: IRATE ANGRY CALM PLEASED