

DATE:

5-2-94

TIME:

1:50PM

FILE #:

CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME:

Larry Mc Glocklin

DEALER:

ADDRESS:

ADDRESS:

PHONE:

713 - 447 - 5298

PHONE:

PRODUCT:

700

CODE/S/N:

CALIBER:

CUSTOMER'S ATTITUDE:

BEGINNING:

___ IRATE

___ ANGRY

☒ CALM

___ PLEASED

AT END:

___ IRATE

___ ANGRY

___ CALM

☒ PLEASED

CUSTOMER CONCERN:

Letter 4-4-94 alleged that M/700
had issues when moving safety pin.

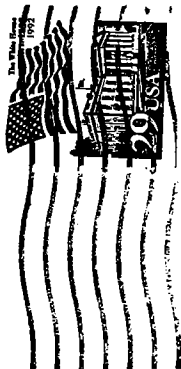
RESOLUTION:

Requester do not use until we know.
Agreed to return rifle for exam, and fix

COMMENTS:

Send rifle back - ✓ Done 5/3/94

Wiglochin
1700 Capri Lane
Seabrook TX 77586



Remington Arms
Consumer Information

1001 Market Street
Wilmington DE 19898