

DATE OPENED P/S: 12-7-94 6311
LAST NAME: McGinnis
FIRST NAME: Roy
STREET: 687 Chatham St CITY: Bellevue STATE: NC ZIP: 28422
HOME PHONE: _____ WORK PHONE: _____ A.S. REPAIR: _____
DATE OPENED REM: _____ DATE OF INCIDENT: _____ DATE CLOSED: _____
MFD. BY: Sam CALIBER: 3066 MODEL: 700
SERIAL A 6623640 RAMAC: _____ DATE CODE: _____ DATE MFD: _____
_____ OBSOLETE? ☒ BULLET WEIGHT: _____
PRODUCT TYPE: ☒ E ☐ A ☐ T ☐ O (Circle one) TYPE CONCERN: ☐ PI ☐ PD ☒ SC ☐ P/S
C CONCERN CODE: _____ CUSTOMER'S CONCERN: Went off when empty rifle
PROBLEM CODE: _____ PROBLEM: _____
CAUSE CODE: _____ CAUSE: _____
DATE TO ANALYSIS: _____ CUSTODY: _____ DATE FROM ANALYSIS: _____
ASSIGNED TO: _____ CLASSIFICATION: ☐ UNJ ☐ UNC ☐ UND ☐ J
PROSECUTION: ☒ X (If yes, circle the X) LITIGATION: ☒ X (If yes, circle the X)
SETTLEMENT DETAIL: Letter requesting rifle be returned for gun.
SETTLEMENT AMOUNT: _____
CUSTOMER CONCERN: _____

COMMENTS: _____

ATTITUDE: IRATE---- ANGRY---- CALM---- PLEASED----

Mr. Roy E. McGinnis
687 Canterbury St. S.E.
Bolivia, NC 28422



Mr. Roy E. McGinnis
Remington Arms Co., Inc.
Wilmington, DE 19898

RECEIVED

DEC 1 - 1994

CONSUMER SERVICE (CUSTOMER SERVICE)