

**REMINGTON ARMS COMPANY, INC.**

INTER-DEPARTMENTAL CORRESPONDENCE



"CONFINE YOUR LETTER TO ONE SUBJECT ONLY" \_\_\_\_\_

July 23, 1990

TO: J.E. Preiser  
FROM: J.A. Stekl  
RE: PRESIDENTIAL LETTER - JOHN MCKAY

Concerning the attached, I called Mr. McKay today, 07/23/90, and discussed our findings with him. We agreed to replace the trigger assembly at no-charge to him.

Results - customer satisfied.

JAS: tpp  
attach.