

**Remington.**



**REMINGTON ARMS COMPANY, INC.**

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

**ILION, NEW YORK 13357**

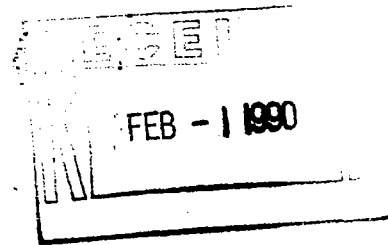
TELEPHONE (315) 894-9961

FEB 05 1990

J.A. STERL

January 10, 1990

Mack & Dave's  
1010 Third Ave.  
Huntington, WV 25722



Dear Sir:

Examination has been completed on the Model 700 ADL 270 Win. caliber rifle, serial number A6443973, that you returned to us because, "Gun fired when safety was taken off."

The returned firearm, which was produced in April of 1977, has been thoroughly examined and found to have our high-pressure proof test, gallery test, and final inspection stampings, indicating that it had successfully passed all necessary tests and inspections before being shipped from our factory.

The general condition of the rifle appeared to be good and, in going over the individual parts, we found headspace, recoil shoulders and chamber all to be normal. Trigger pull was measured to be 5-1/2 pounds and the sear-lift with the safety in the "on-safe" position was within specifications at .007".

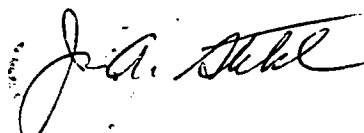
Examination of the rifle and trigger assembly could not duplicate the customer reported malfunction. Many attempts were made to cause the rifle to fire upon movement of the safety from the "safe" to "fire" position, but it would not malfunction. The only way the rifle could be made to fire was with the safety in the "fire" position and the trigger pulled, functioning as designed.

Since we found the firearm to function properly in every respect, we are prepared to return it in its present condition. However, if

our customer desires, we will install a new trigger assembly at no-charge, as a good-will gesture, if it will restore his confidence in the rifle (either option is subject to a \$10.00 handling plus return shipping fee). We will await the decision and reply.

Thank you for affording us the opportunity to examine the rifle and report our findings.

Sincerely,



J.A. Stekl, Specialist  
Product Service

JAS:tp

James:

Please advise me what  
you would like to do.

Do it as soon as possible.

Bill Morris  
Mack+Dave's  
697-4211

James Booth  
4238 Hughes St.  
Huntington, W.V.  
25704

Customer ~~reads~~ prefers  
that you install a new  
trigger in his gun

Thank You  
Bill Morris  
Mack+Dave's

P.O. BOX 2127  
HUNTINGTON, W.VA. 25721-2127

ADDRESS CORRECTION REQUESTED



*Huntington Arms Co., Inc.  
Thion, New York 13357*

**Remington.**



DCC: Arms Service  
R-89-29713  
Hold for Reply  
J. Hutton & B. Ericson

## REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

January 10, 1990

Mack & Dave's  
1010 Third Ave.  
Huntington, WV 25722

Dear Sir:

Examination has been completed on the Model 700 ADL 270 Win. caliber rifle, serial number A6443973, that you returned to us because, "Gun fired when safety was taken off."

The returned firearm, which was produced in April of 1977, has been thoroughly examined and found to have our high-pressure proof test, gallery test, and final inspection stampings, indicating that it had successfully passed all necessary tests and inspections before being shipped from our factory.

The general condition of the rifle appeared to be good and, in going over the individual parts, we found headspace, recoil shoulders and chamber all to be normal. Trigger pull was measured to be 5-1/2 pounds and the sear-lift with the safety in the "on-safe" position was within specifications at .007".

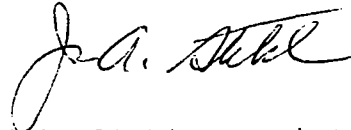
Examination of the rifle and trigger assembly could not duplicate the customer reported malfunction. Many attempts were made to cause the rifle to fire upon movement of the safety from the "safe" to "fire" position, but it would not malfunction. The only way the rifle could be made to fire was with the safety in the "fire" position and the trigger pulled, functioning as designed.

Since we found the firearm to function properly in every respect, we are prepared to return it in its present condition. However, if

our customer desires, we will install a new trigger assembly at no-charge, as a good-will gesture, if it will restore his confidence in the rifle (either option is subject to a \$10.00 handling plus return shipping fee). We will await the decision and reply.

Thank you for affording us the opportunity to examine the rifle and report our findings.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Stekl".

J.A. Stekl, Specialist  
Product Service

JAS:tpp