DATE OPENED P/S: 7/10/95

LAST NAME: Outdoorsman

FIRST NAME:

STREET: 632 Big Horn Ave CITY: Worland STATE: WY ZIP: 82401

HOME PHONE: WORK PHONE: 307-347-2891 A.S. REPAIR: 95/46/7

DATE OPENED REM: 5/12 DATE OF INCIDENT: DATE CLOSED: 7/10

MFD. BY: Rem CALIBER: 7MM MODEL: 700

SERIAL A6668099 RAMAC: DATE CODE: DQ DATE MFD: 9/78

OBSOLETE? X BULLET WEIGHT:

PRODUCT TYPE: (F) A T O (Circle one) TYPE CONCERN: PI PD P(S)C P/S

CONCERN CODE: 1007 CUSTOMER'S CONCERN: FSR

PROBLEM CODE: PROBLEM:

CAUSE CODE: 4006 CAUSE: AA

DATE TO ANALYSIS: CUSTODY: DATE FROM ANALYSIS

ASSIGNED TO: Kent CLASSIFICATION: (UNJ) UNC UND J

PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)

SETTLEMENT DETAIL: Repair spec price

SETTLEMENT AMOUNT:

CUSTOMER CONCERN:

COMMENTS:

ATTITUDE: IRATE----- ANGRY---- CALM---- PLEASED----

PS04633