

34 + UP
File

SM

DATE: 3-30-94

TIME: _____

FILE #: _____

CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: DANIEL R. OLOS

DEALER: _____

ADDRESS: 3054 MARLIN DR

ADDRESS: _____

RIVER, MO 21140

PHONE: (410) 756-2410

PHONE: _____

WK (410) 322-8672

PRODUCT: M-700

CODE/S/N: _____

CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: _____

RESOLUTION: _____

COMMENTS: _____

Called 4/1

555-1212