

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: <i>REM model 700</i>		Serial Number: <i>6420646</i>	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: <i>ANTHONY PARRA</i>		Date of Purchase: <i>1999</i>	
Address (no PO Boxes): <i>312 E. UNION BLVD.</i>			
City: <i>Bethlehem</i>		State: <i>PA</i>	Zip: <i>18018</i>
Phone (Daytime): <i>610 868-8307</i>		Fax:	
E-mail Address: <i>ARP@FAST.NET</i>			
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
<i>Took safety off - lifted bolt to inject shell.</i>			
<i>Gun went off.</i>			
<i>The bolt was never cleaned - CAN you clean it?</i>			
Ammunition Information:			
Manufacturer: <i>REMINGTON</i>		Type: <i>30-06 CORELOCK - POINTED SOFT PT 150GR</i>	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: <i>REM BRITE BORE AND HOPKES</i>			
How often do you clean the bore? (Months or Number of rounds) <i>AFTER DEER HUNTING ONCE A YEAR</i>			
How often do you clean the action? (Months or Number of rounds) <i>"</i>			
How often do you clean the trigger assembly? (Months or Number of rounds) <i>"</i>			
Brand of lubricant used: <i>REM DRY LUBE + HOPKES</i>			
How often do you lubricate the bore? (Months or Number of rounds) <i>ONCE A YEAR AFTER HUNTING</i>			
How often do you lubricate the action? (Months or Number of rounds) <i>"</i>			
How often do you lubricate the trigger assembly? (Months or Number of rounds) <i>"</i>			
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO <i>WOULD LIKE TO HAVE OWNERS MANUAL</i>			

Comments: <i>BEST SHOOTING RIFLE I OWN WOULD LIKE TO HAVE OWNERS MANUAL</i>
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <i>NEVER</i>
What were the services performed?
<p>Ship your <b>INSURED</b> firearm by either <b>UPS</b> or <b>Parcel Post</b> to:</p> <p style="text-align: center;"><b>Remington Arms Co., Inc.</b>  <b>Attn: Arms Service Division</b>  <b>14 Hoefler Avenue</b>  <b>Ilion, NY 13357</b></p>
<p><b>ⓘ WARNING:</b> DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. <b>THIS IS A VIOLATION OF FEDERAL LAW.</b> IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <ul style="list-style-type: none"> <li>:: Record the serial number of your firearm before sending it.</li> <li>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</li> <li>:: Remove all accessories from your firearm to prevent loss or damage.</li> <li>:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.</li> <li>:: Ship your <b>INSURED</b> firearm by either <b>UPS</b> or <b>Parcel Post</b>. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</li> </ul> <p>Charge repairs will be processed using the following guidelines:</p> <ul style="list-style-type: none"> <li>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)</li> <li>:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.</li> </ul>