San Jose, CA, August 30, 2002

From Antonio Perez 3462 Gila Dr. San Jose, Ca. 95148-1724 (408)-238-0137 '

To Remington Arms 14 Hoefler ave. Ilion NY. 13357

Attentinon: Product Service

Dear Armorer, I am sending my REMINGTON-700 ADL to you so that you can install the Remington upgrade. I believe that the problem is that when the rifle has a round chambered and the safety is engaged the rifle cannot be unloaded, that is the bolt cannot be actuated, unless it is taken out of safety.

It is my understanding that the upgrade will permit the rifle to be unloaded with the safety engaged. This is a very welcomed upgrade because of the following true incident:

Back at the camp, at the end of a day of hunting, I attempted to unload my rifle and I needed to disengage the safety. As I disengaged the safety the rifle discharged, scaring the hell out of one of my two companions. Good thing that I practice good safety procedures, where firearms is concerned, as I had the rifle pointed in a safe direction. My fellow hunter insisted that I had my finger on the trigger at the time that I disengaged the safety (I DID NOT). I requested that He unload the next round, and he was eager to comply. He engaged the safety and as he disengaged the safety, to unload the next round, the gun discharged again. The unloading concluded without further incident.

If there exists a problem with the bolt/safety actuation and you know of a "FIX" I would appreciate it very much if you incorporate the fix on my rifle.

If you have any questions please do telephone me at (408)-238-0137.

Thank you very much for your time and attention in the upgrading of my rifle.

Sincerely,

Antonio (Tony) Perez.

Ps: REMINGTON RIFLE MODEL 700 SERIAL # 333756