

Remington Arms Company, Inc.

Sporting Arms – Ammunition – Targets – Traps

Ilion, NY 13357

3 September 2002

James McCauley
McCauley, Webster & Emrick
1710 Washington Blvd.
Belpre, OH 45714

RE: Your Client: Al Poling

Dear Mr. McCauley,

We are sorry that the wrong rifle got shipped. We make that rifle in both the long action and short action models and produced the wrong rifle for Mr. Poling. I have enclosed an Authorized Return Service label for you to ship the rifle back to my attention. Our custom shop foreman assures me that the correct rifle will be shipped this time.

We apologize to both you and Mr. Poling for the mix-up.

Sincerely,



Fred Supry
Consumer Affairs Specialist
Remington Arms Co.
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Ilion, NY 13357

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Consumer Affairs/Rifle-Centerfire/2002/PolingAl030902.doc

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