

April 23, 1990

Mr. R.H. Potter - Product Supervisor

Re: Defective Safety, Model 700 Mtn. Rifle
Serial # B4881783, Cust. # 07726

In reference to my telephone call to you in March, I have returned the rifle to the address you requested via UPS on 4-24-90, marked it to your attention. This rifle was purchased new by me approximately 2 years ago from Lorant's Sporting Goods. This can be verified by their records.

Approximately one year ago I received a letter from you stating a recall was necessary due to a defective safety. Even though I had experienced no problems with the rifle, I called your authorized repair shop (Martin's Gun Shop). Mr. Martin informed me he was out of the new trigger assemblies and to wait approx. 1 to 2 weeks until the new ones arrived. It was not convenient for me to get to his shop during working hours and hunting season was not in progress so I waited several weeks before taking the rifle to him. He has done repair work on other guns for me and appears to be an extremely competent gunsmith. I received a second letter from you reminding me the rifle needed servicing, it was already in his shop at that time.

Mr. Martin informed me the rifle was ready and any potential problems had been corrected. Shortly thereafter I received your commemorative elk belt buckle.

I hunted with the rifle through last hunting season and

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experienced no difficulties, even though I shudder to think of all the times in tree stands that I eased the safety off and the potential for a deadly surprise.

The rifle first malfunctioned at a local rifle range (Keithville Rifle and Pistol Club), of which I am a member. I was on the firing line and informed my friend, Dr. Ricky Jones that I would give warning before firing to allow him to put on hearing protection. I was more surprised than he when I pushed the safety off and the gun fired. Only safe shooting habits practiced by me prevented a potential tragedy. I then deliberately loaded one more round, pointed at the target, and pushed the safety; again the rifle fired. Since that time I have demonstrated to several people that the rifle will dry-fire 100% of the time when the safety is taken off.

I am an avid hunter who prides himself on taking care of my guns. This is evident in the current condition of the gun I am returning to you. I have hunted with this rifle in Louisiana, Texas, and Mississippi. However I would always be uncomfortable with this rifle and model. Therefore I am requesting a full refund on the rifle and scope base (which would be of no further use to me). I have attached an estimate from the same place I bought the original rifle.

Your cooperation in this matter will allow us to end this unfortunate incident without further action. If you have any questions feel free to call me at: work 318-459-6603 or home 318-687-0472.

Sincerely

Jack Pace