

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

September 20, 1994

Mr. Chet Petrosewitz
P.O. Box 501
Coudersport, PA 16915

Dear Mr. Petrosewitz:

Your recent letter, regarding the difficulty you experienced while using your Model 700 rifle, has been forwarded to this office for handling.

We were indeed sorry to hear that you were having a problem of any kind with one of our products.

Generally, the type of problem that you describe results from what is termed a hang fire, which is a delayed ignition of the powder in the shell. However, this is very rare and unrealistic to have it happen twice, unless the ammunition has been improperly stored.

We would be most interested in examining the rifle and ammunition to try to determine the cause of the problem. We would appreciate your cooperation in sending the firearm and remaining ammunition via UPS to:

Remington Arms Co., Inc.
Attn: J.L. Kast, Product Service
14 Hoefler Ave.
Ilion, NY 13357

Please boldly mark the two (2) butt ends of the box "KAST" to expedite handling. letter that includes

Upon receipt, we will examine your rifle and report our findings to you.

Thank you for bringing this matter to our attention.

For your reference, my direct phone number is 315-895-3558.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.L. Kast".

J.L. Kast
Product Service

JLK:tpp

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